

## Observer-rated Housing Quality Scale (OHQS)

### Revisions for Pilot to March 30, 2011

Participant Study ID \_\_\_\_\_

START TIME: \_\_\_\_\_

Street Address \_\_\_\_\_

- At arrival confirm consent for the visit with the participant, review the major points on the consent form and collect written consent.
- Begin with the general questions to the participant to build rapport, then proceed with the assessment of the unit, asking them additional questions as you go along.
- Its fine to explain what you are looking at and why there is more than one person making the ratings. Reassure them that you are looking at aspects of the unit itself, not the way that they organize or keep the place. Also OK to continue to seek their permission for things like looking in cupboards, shifting the fridge etc.
- For the interview, the primary interviewer will record more fully what the participant is saying; the other rater can just jot down any points they might need to make their ratings.
- After question O. begin with a complete walk through of the unit looking at the features of each room, and take the measurements – this will give you an overall sense of the amenities of the unit. Then proceed through the items, returning to specific rooms as needed.
- Make your ratings independent of the other members of the assessment group, but try to be on the same item at the same time – for example one person might state which item you are on as you go. You can discuss aspects of the unit that you are looking at – just not what rating you are giving an item.
- Make your rating by circling the number on the scale above the text boxes – use the full number ratings unless you strongly feel that what you are seeing truly falls in between the descriptions.
- **NB – CHOOSE THE CATEGORY DESCRIPTION THAT REPRESENTS ‘BEST’ FIT/WE ARE NOT AFTER ‘PERFECT’ FIT.** There will most certainly be some attributes in some places that are not in the descriptions and you should take those into account in your rating. The descriptions are meant to guide you, not to be literal.
- **If the attributes within the description for a given item fall in opposite directions with respect to quality – please circle the item number. If this happens a lot for a given item – we can split it into two.**

**Initial Questions for Resident:**

**NEIGHBORHOOD**

A. *“How would you describe what people regularly do in this neighbourhood... during the day... at night? Have you noticed any activity that concerned you or that you feel is a problem?”* [prompt as necessary to get a sense of both prosocial activity and problem/illegal activity] [REF ITEM #31]

B. *“How is the lighting in this neighbourhood... is it easy to walk around and find your way at night on the main streets? What about alleys or back lanes?”* [REF ITEM #27]

C. *“What kinds of services are available in this neighbourhood – are you able to get to all the services you need?”* [REF ITEM #28]

**BUILDING**

C. *“Does this building/ place having any age restrictions on who can live here?”*

D. *“Does this building/place have any rules about having pets?” “ If pets are allowed is there an extra damage deposit?”*

E. *“Does this building/place have any rules about residents or visitors smoking INSIDE the units?”*

F. *“How often is staff available in this building/place? By staff we mean building staff such as a caretaker or manager?” [ Note: NOT At Home Service staff.]* [REF ITEM #20]

G. *“Does the security equipment in this building/place usually work? If not, how often are there problems?”* [REF ITEM #19]

**UNIT**

H. *“How long have you lived in this unit/place?”* \_\_\_\_ months

I. *“Is anyone else currently living here with you?”* [Inquire about ages/genders/relationships to participant; be careful not to be too invasive of privacy]

J. *“Do you pay rent to live here? YES \_\_\_\_ NO \_\_\_\_*

*IF yes, what are you currently paying for rent per month? \$\_\_\_\_\_ Does that include utilities?” YES \_\_\_\_ NO \_\_\_\_ SOME \_\_\_\_*

Note: for intervention participants – we will collect the full rent value of the unit from the service file.

K. *“Do you currently have a signed tenancy agreement or lease? YES \_\_\_\_ NO \_\_\_\_*

a) If YES, what is the term e.g. one year, 6 months, month-to-month?

b) If NO, how often do you pay rent?"

L. Do you share your washroom or kitchen with the owner or landlord or a member of the owner or landlord's family? YES \_\_\_ NO \_\_\_

M. "In your view, is this unit/place in need of any major repairs?" By major repairs we mean repairs of things like plumbing or appliances, electrical wiring that is faulty or serious defects to walls, floors or ceilings. YES \_\_\_ NO \_\_\_ [if yes, briefly describe]

### UNIT ASSESSMENT

N. Type of Housing:	Is this room or unit below grade (i.e. basement room or suite) YES ___ NO ___
Room in rooming house	___
Single Room occupancy room, alone	___
Single Room occupancy room, shared	___
Room in parent/guardian home	___
Room in friend's home	___
Own Unit, alone	___
Own Unit, shared	___
<i>If Own Unit – type:</i>	
Bachelor apt or open studio apt (no separate bedroom)	___
One-bedroom unit	___
Two-bedroom unit	___

O. Unit Size \_\_\_\_\_ sq feet sq metres (circle one)

[do not incl. hallways or closets or tub space in bathroom; do not incl. shared kitchens/bathrooms that are outside the unit]

Housing Unit N = 18										
1. Safety/Security	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
<p><i>"How would you get out of here if there was a fire?"</i></p> <p><i>Escape route means another way to exit besides the door of a room or unit (usually will be a window or second door)</i></p>	No locks on exterior doors No locks on windows or broken window(s) No way to screen visitors No smoke detectors No escape route other than door	Handle locks only and hollow core exterior doors No locks on windows Battery operated smoke detector not working No escape route other than door to unit	Handle lock and security chain or bar on hollow core doors Basic locks on windows Battery operated smoke detector working Second escape route present but not direct (e.g. balcony above 2 <sup>nd</sup> floor)	Handle and deadbolt locks on semisolid doors Hardwired smoke detector Second escape route (e.g. lower than 2 <sup>nd</sup> floor to balcony or ground)	Handle and deadbolt locks on solid exterior, self-closing doors Peephole viewers One or more hardwired smoke detectors w/ battery backup More than a second escape route (e.g. large window and second door)					
2. Natural Light	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
	No source of natural light – space is dark if not artificially lit.	Small or few windows and/or no fixtures for appropriate window coverings; e.g. resident has to use unconventional means to cover windows such as tin foil or plastic. Space is dim.	Smaller or few windows relative to space, with basic fixtures for coverings. Space has average brightness.	At least two moderate to large windows and fixtures that would allow for adequate coverings. Space is bright.	Windows large in relation to space in every or nearly every room (except bathroom) incl. windows on opposite or adjacent walls. Space is very bright. Drapery fixtures that permit good quality coverings					
3. Artificial Light	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
Functional areas are: living, eating, sleeping, bathing	No working built-in light fixtures	One or less working built-in light fixtures with frequent failures	Only one or two built-in fixtures for the unit, with occasional failures	One or two areas w/o a built-in light fixture, infrequent failures	At least 1 functioning built-in light fixture per room or functional area, no failures past 3 months					
4. Utilities - Power	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
<p><i>"Have you had problems with your power... what happened, how often does this happen?"</i> Rate only for power loss due to delivery problems, not for non-payment of utility bills</p>	No power available to space	Frequent loss of power for extended time periods Exposed/frayed wiring Most outlets not working Use of extension cords to hallway outlet No phone jack	Occasional loss of power/tripping of breakers during regular activities, immediately restored At least one outlet not working No exposed/frayed wiring 1 phone jack No access to power panel	Power almost always available, Less than 1 working outlet per room No exposed/frayed wiring 1 phone jack Resident access to power panel and panel has fuses	Power consistently available At least 1 working outlet per room No exposed/frayed wiring Resident access to power panel and panel has circuit breaker switches More than 1 phone jack					
5. Indoor Air/Ventilation	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
<p><i>"Do you have any problems with the air in your unit or getting fresh air? How often?"</i></p>	No operable windows or ventilation, significantly stale air, continuous unpleasant odor.	One window with small opening, no built-in fan, some unpleasant odor.	One window with small opening, built-in fan present but not working, minimal stale air odor.	Small openings on more than one window; at least one built-in fan usually working. Barely detectable stale air odor.	At least two operable windows on opposite or adjacent walls; at least 2 built-in ventilation fans. Air in room is completely fresh.					

6. Utilities—Heating/Cooling	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
<p><i>“How often do you have problems with your heat or (if applicable) your air conditioner.. are you ever extremely hot or cold in this place?”</i></p> <p>* if cooling system present check here <input type="radio"/></p>	No heating/cooling system present or system completely not working (e.g. space heating necessary or outerwear worn in cold weather).	Heating/cooling system present but frequent problems and controls external, disconnected or removed.	Heating/cooling system present but occasional problems and controls external	Heating/cooling system present and nearly always fully functioning but controls external to unit	Heating/cooling systems available, always fully functioning and under the control of the resident					
7. Utilities – Water	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
<p><i>Turn on each faucet, check for hot &amp; cold water and that the water stops when turned off. “Do you ever have problems getting hot water?”</i></p>	No water available	Cold water only; very poor pressure, one or more faucets not working, and/or one or more faucets continuously dripping	Hot water frequently not available, average pressure problems and one or more faucets often dripping	Hot and cold water available but hot occasionally not available, minor pressure problems, minor dripping	Hot and cold water always available, pressure good, no dripping					
8. Utilities - Plumbing	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
<p><i>“Do you have any problems with your plumbing generally – that is with water not draining or backing up? How often?”</i></p>	No plumbing or plumbing present but not working at all, with serious degree of leaking, corrosion, rusting and draining problems	Plumbing present but frequently not working and moderate degree of leaking, corrosion, rusting, draining problems	Plumbing present and occasionally not working and mild degree of leaking, corrosion, rusting, draining problems	Plumbing present and usually working with minimal degree of leaking, corrosion, rusting, draining problems	Plumbing available and always or nearly always working well, with no leaking, corrosion, rusting, draining or related problems					
9. Bathroom Facilities	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
<p><i>Look under sinks “Do you have any problems with this toilet, tub or shower working? How often?”</i></p> <p>*if not living alone then shared bathroom OK for co-habiting partner or child</p>	Shared bathroom by more than 3 people Major structural damage to fixtures and chronic problems with function Problems with closing door	Shared bathroom by 3 or fewer people with some structural damage to fixtures and frequent problems with function Closable door but no lock	Private bathroom for resident but < 3 working fixtures, minor structural damage to fixtures and frequent problems with function. Poorly functioning door	Private bathroom for resident* with 3 working fixtures; no structural damage to fixtures and only occasional problems with function.	Private bathroom for resident* with at least 3 working fixtures (toilet, sink, bath/shower). No structural damage to fixtures. Built-in working exhaust fan or opening window.					
10. Structural Condition	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
<p><i>Do not count mold if on tub caulking or grout or on dishes; look under sinks</i></p>	Holes, cracking, scaling, peeling, chipping on all or nearly all walls, ceilings, floors, (e.g. carpets worn, stained or burns, missing tiles). Incomplete structure (e.g. just studs), missing trim, exposed pipes, curtains used to divide space. Evidence of active water damage (e.g. dripping, damp, and structural mold (patches of mold directly on floors, walls, ceilings).	Holes, cracking, scaling, peeling, chipping on more than half of walls in all rooms, ceilings, floors, windows and/or some water damage, exposed pipes. Some evidence of water damage, e.g. dried water stains. No structural mold.	Moderate holes, cracking, chipping, etc. on several walls, ceilings, floors, windows. Minor water damage.	Minor holes, cracking or chipping etc. on no more than 2 walls, ceilings, floors, or windows. No water damage or structural mold.	Walls, ceilings, floors (e.g. carpets not worn, stained or burns), free of holes, cracking, scaling, peeling, or chipping and windows weather stripped. No water damage or structural mold.					

11. Kitchen/Food Prep Area	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
	No kitchen or food preparation area of any kind	No kitchen or food prep area in unit but available outside of unit incl. a secure place to keep food	In unit kitchen area but limited food preparation area (< 3 linear feet), a poor quality sink/faucet and limited storage	In unit kitchen with at least 3 linear feet counter space, a nearby place to sit and eat, a basic sink and faucet; basic storage	In unit kitchen or kitchen area with >5 linear feet prep area, a dedicated place to sit and eat, a good quality sink and faucet and good storage					
12. Kitchen Appliances	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
<p><i>“How well do your appliances work?”</i></p> <p>Basic sizes:  Fridge – 24” wide 60” high  Stove – 24” wide  Larger will usually be 30” wide</p>	No working appliances.	Only one working appliance, smaller than basic size and/or or very frequent operating problems. Resident uses small appliances only e.g. hotplates, microwave	Two working appliances but smaller than basic size OR regular size or larger but VERY frequent problems.	Fridge and range consistently operating, basic size or larger.	At least 3 consistently operating appliances (fridge, range, and hoodfan) larger than basic size					
13. Bedroom/Sleeping Space	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
*shared bedroom OK if occupants are co-habiting couple or parent with pre-school child	No private sleeping space; multiple occupants sleeping in the unit with no separation, and resident sleeps on temporary bed, floor, mat, or air mattress or shares a bed with someone who is not their partner.	Semi-private sleeping space only e.g. non-fixed barrier i.e. curtain for separation between occupants; bed may be used for other purposes during daytime.	Sleeping space open to living space but private for resident and (if applicable) partner. Resident has own bed or shares with partner of choice.	Sleeping space partially open to living space and private for occupant, with window. Resident has a bed with a frame and mattress off the floor but it may also be used for daytime sitting.	Private bedroom for occupant* separate from other living space, with window and lockable door; bed with frame and mattress off the floor and other furniture is available for daytime sitting.					
14. Noise	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
<i>Do you have any problems with noise in your unit? Where does it come from. How loud is the noise, how often does it happen?</i>	External (from other units and outside) noise levels high incl. both continuous and intermittent	Periodic high levels of external noise and/or non-resident-generated internal noise	Frequent moderate levels of external noise or non-resident-generated internal noise	Infrequent low levels of external or non-resident-generated internal noise	Unit is quiet all or nearly all of the time/ no external or noise and no internal noise not generated by the resident					
15. Pests	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
<p>(consider season)</p> <p><i>“Have you had any pests in this unit, what kind, how often, was anything done?”</i></p> <p>Major = mice, rats, bedbugs, cockroaches, pests in food  Minor = termites, moths, flies, ants, spiders  Ask resident to point out locations; check in drawers and cupboards and tap/gently shift appliances</p>	Major pests continuously present, debris/droppings visible, no treatment and very frequent minor pests	More than one indication of major pests past 3 months; no treatment and very frequent minor pests	More than one indication of major pests past 3 months, which were treated, frequent minor pests	One indication of major pests in past 3 months which was treated; occasional minor pests	No major pests or droppings seen at any time in the past 3 months, minor pests rare					

16. Storage space	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
(other than kitchen) e.g. closets	No built-in closets or cupboards in unit		1 built-in storage space; serious problems with condition (major damage, doors not working and missing)		1 built-in storage space; minor problems with condition (some damage, some doors malfunctioning)		2 built-in storage spaces; good condition – (no damage and doors working)		3 or more built-in closet and cupboard spaces appropriate to functional area; in excellent condition i.e. working doors, no damage)	
17. Overall Design	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
Focal points are things that draw the eye/are pleasing to the eye E.g. textures such as hardwood flooring, transom windows, trim, coffered ceilings, tree branches outside a window, brickwork on the next building, an interesting balcony railing.	Very poor design, no views, low ceilings, all functions in one space, no focal points		Space has inadequate layout but minor separation of functions and no interior or exterior focal points		Space has basic separation of functions but no focal points		Space has separation of functions, with at least one interesting finish, feature of layout or focal point (interior or exterior)		Space has interesting layout/flow with separation of functions, internal focal points, external focal points/views, ceiling height may vary but none uncomfortably low	
18. Laundry	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
<i>“Do you have any problems w/ laundry facilities or appliances? How often?”</i> Security concerns include poor lighting, poor site lines, no lockable door – i.e. risk of access by intruders, not petty issues like theft of laundry	No laundry facility available in building or facility with serious security concerns and appliances almost never working		Shared laundry facilities in building, frequently not working and/or some security concerns		In suite washer and dryer one or the other or both not working OR shared laundry facilities in building always functioning and no security concerns		In suite washer and dryer, occasionally not working, or not vented properly OR <b>same floor</b> shared laundry always functioning and very secure		In suite functioning washer and dryer, appropriately vented	

## BUILDING/PROPERTY ASSESSMENT

(after leaving the unit)

Take a photo of the exterior front of the building

P. Building: Type of housing:

Private market \_\_\_\_\_  
Public/social housing \_\_\_\_\_

Q. Building: Type of building:

Highrise (>4 storeys) \_\_\_\_\_ Storeys \_\_\_\_\_ Units \_\_\_\_\_ Working Elevator \_\_\_\_\_  
Lowrise (<4 storeys) \_\_\_\_\_  
Fourplex \_\_\_\_\_  
Duplex \_\_\_\_\_  
House \_\_\_\_\_

Building & Property N = 7										
19. Security/Safety	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
Record rating from observations and prior question to resident: <i>“Does the security equipment in this building usually work? If not, how often are there problems?”</i>	Building is not secured against external entry in any way No fire safety equipment. Very poor escape routes.		Front and rear entrance security equipment usually not working or bypassed (e.g. doors propped). No fire safety equipment. Inadequate escape routes.		Only one of two entrances is secured; one or both doors are only semi-solid door. Entrance by standard key. Minimal safety equipment in building.		Front and rear entrances have solid doors and deadbolts and basic buzzer system. Entrance by secure key. Extinguishers/pull station equipment is present in building. Escape routes present.		Front and rear entrances are secured with solid door, deadbolt locks and modern equipment including buzzers into suites and cameras. Entrance keys are fobs or cards. Extinguishers and pull stations are present on floor. Escape routes are present and well signed. Sprinkler system.	
20. Staff in Building	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
Rate based on observation and prior question to resident: <i>“How often is staff available in this building?”</i> Staff means building staff such as a caretaker or manager, not At Home Service Staff.	No staff ever attends the building.		Staff rarely attends the building.		Staff is occasionally available at the building.		Staff is available in the building most of the time.		Staff is always available in the building.	
21. Access/Visitability (rate building, not unit)	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
	No accessibility features		One accessibility feature		3/4 accessibility features		Building has 4/5 accessibility features		Building and property is completely equipped for accessibility incl.: Ramps at grade, sloped sidewalks Elevator for > 1 storey Wide corridors/doorways	

<b>22. Inside Condition</b>	<b>.5</b>	<b>1</b>	<b>1.5</b>	<b>2</b>	<b>2.5</b>	<b>3</b>	<b>3.5</b>	<b>4</b>	<b>4.5</b>	<b>5</b>
<b>(common areas)</b>		Holes, cracking, scaling, peeling, chipping on all or nearly all walls, ceilings, floors of lobby, hallways, stairwells etc. no hand railings or broken hand railings. Virtually no working lighting.		Holes, cracking, chipping etc. on more than half of walls, ceilings, floors of lobby, hallways, stairwells. Light is present but inadequate in amount or function.		Moderate holes, cracking, chipping etc. on several walls, ceilings, floors of lobby, hallways, stairwells. Basic lighting frequently not working.		Minor holes, cracking, chipping etc. on no more than 2 walls, ceilings, floors of lobby, hallways, stairwells. Basic lighting occasionally not working.		Walls, ceilings, floors, free of holes, cracking, scaling, peeling, or chipping and windows weather stripped in lobby, hallways, stairwells etc.; excellent lighting consistently working.
<b>23. Outside Condition</b>	<b>.5</b>	<b>1</b>	<b>1.5</b>	<b>2</b>	<b>2.5</b>	<b>3</b>	<b>3.5</b>	<b>4</b>	<b>4.5</b>	<b>5</b>
<b>(condition of building and property)</b>		Building incl. balconies (if appl.) is in serious disrepair. Fences, curbs, drives, walks/paths are in very poor, unsightly condition and there is a lot of litter and/or graffiti.		Building incl. balconies (if appl.) is in some disrepair. Fences, curbs, drives, walks/paths are in poor, somewhat unsightly condition with some litter and/or graffiti.		Building, incl. balconies (if appl.) is in minor disrepair. Fences, curbs, drives, walks/paths are in basic condition with a few repairs needed and a little litter and/or graffiti.		Building incl. its balconies (if appl.) is in sound condition. Fences, curbs, drives, walks/paths are in good condition with almost no structural deficiencies, litter and/or graffiti.		The building, its balconies (if appl.) is in excellent condition. Fences, curbs, drives, walks/paths areas are in excellent, well-maintained condition; no litter or graffiti.
<b>24. Garbage Facilities</b>	<b>.5</b>	<b>1</b>	<b>1.5</b>	<b>2</b>	<b>2.5</b>	<b>3</b>	<b>3.5</b>	<b>4</b>	<b>4.5</b>	<b>5</b>
		Garbage bins/bags are visible and overflowing, lids are missing, garbage is strewn around. If present chutes are very unsightly/smelly/blocked. No recycling receptacles.		Garbage area is nearly always unsightly/smelly overflowing but garbage remains in the collection area. Some lids missing. Chute very untidy. No recycling receptacles.		Garbage area is visible and occasionally untidy, but lids are present on bins. If present, chutes are untidy. Minimal recycling.		Garbage collection is usually tidy and out of sight. If present chutes are mostly clean, maintained. All bins have lids. Facilities for recycling some materials.		Garbage collection area is tidy, pick-up is regular and complete. If present chutes are very clean, clear + maintained. All bins have lids. Facilities for recycling a full range of materials.
<b>25. Access to Nature</b>	<b>.5</b>	<b>1</b>	<b>1.5</b>	<b>2</b>	<b>2.5</b>	<b>3</b>	<b>3.5</b>	<b>4</b>	<b>4.5</b>	<b>5</b>
<b>(on property)</b>		Property has no trees, shrubs, grass or garden space of any kind or completely wild, unmaintained plant and weed growth.		Property green space is minimal e.g. small grass area only or hedge only, no features, and poorly maintained.		Property has small green space, two types of plants, and some maintenance problems.		Property has green space with trees, shrubs and perennials and/or grass, one outdoor feature and minor maintenance problems.		Property has lush greenery (in season) and space, with trees, shrubs and beds and features such as benches, tables that facilitate resident enjoyment. Excellent maintenance.

## NEIGHBORHOOD ASSESSMENT

Neighbourhood N = 9										
26. Condition of Nearby Buildings	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
Nearby = the buildings on the same street, front and back. Rate according to the proportion of nearby buildings on that street.		All or nearly all nearby buildings are vandalized, have graffiti, broken windows/doors or appear to be heavily secured or boarded.		Most nearby buildings are in poor condition including having been vandalized, have graffiti, broken windows/doors or are heavily secured or boarded.		A few nearby buildings are vandalized, have graffiti, broken windows/doors or appear to be heavily secured or boarded and some are poorly kept.		No nearby buildings are heavily vandalized but a few are poorly kept.		All nearby buildings are in excellent condition with no graffiti or damage.
27. Condition of Nearby Streets	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
Nearby streets = 2 blocks each direction Rate based on observation and prior question to resident: <i>"How is the lighting in this neighbourhood... is it easy to walk around and find your way at night including sidewalks and back lanes."</i>		Nearby streets are in poor repair, with a lot of litter and abandoned vehicles, and have no to very poor lighting		Nearby streets have some litter and at least one abandoned vehicle, inadequate lighting		Nearby streets have a few problems with condition and litter, no abandoned vehicles, adequate lighting		Nearby streets are in good condition with a very small amount of litter, good lighting		Immediately adjacent streets are in excellent repair, no litter, no abandoned vehicles, excellent lighting
28. Availability of Core Services	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
(Core services are food, health, social, literacy, and recreational/cultural). Rate based on general impression for 2 block radius and prior question to resident: <i>"What kinds of services are available in this neighbourhood – are you able to get to all the services you need?"</i> Ratings will be supplemented with external info.		No core service within 4 blocks		1 core service within 4 blocks		2 core services within 4 blocks		3-5 core services within 4 blocks		5 or more (including all of the core) within 4 blocks
29. Locations for Social Involvement	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
Locations for social involvement include cafes/diners, tea houses, community centres, friendship centres, places of worship, non-profit agencies, clubhouses. <b>JUST RATE AN IMPRESSION FOR 2 BLK RADIUS</b>		No locations for social involvement		1 within 4 blocks		2 within 4 blocks		3 within 4 blocks		4 or more locations for social involvement within 4 blocks
30. Public Transportation Access	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
Will be confirmed later in distance (in meters?) using external information. <b>JUST RATE AN IMPRESSION FOR 2 BLK RADIUS</b>		No public transportation stop within 10 blocks		Nearest stop 7-8		Nearest stop 4-6 blocks		Nearest stop 3-4 blocks		Nearest public transportation stop within 2 blocks; no major barriers
31. Human Activity	.5	1	1.5	2	2.5	3	3.5	4	4.5	5
Rate based on observation and prior question to resident: <i>"How would you describe what people regularly do in this neighbourhood... during the day... at night? problems?" Have you noticed any activity that concerned you or that you feel is a problem?</i>		No human presence at all OR mostly problem activity <i>such as loitering, unsupervised children, public disorderly conduct.</i>		Very little socially constructive activity and frequent problem activity.		Minimal socially constructive activity but not much problem activity either.		Some socially constructive activity and problem activity is minimal.		A lot of socially constructive activity <i>such as recreational/cultural activities, regular life activities (e.g. shopping), community building</i> and problem activity is rare.

ITEMS BELOW WILL BE COMPLETED LATER USING EXTERNAL INFORMATION					
<b>32. Green space/Waterfront</b> Greenspace includes community gardens, small parks, and playgrounds but not simple grassed space such as utility corridors.	No public greenspace, parkspace or waterfront within 10 blocks	Nearest public greenspace, parkspace or waterfront 7-8 blocks	Nearest public greenspace, parkspace or waterfront 4-6 blocks	Nearest public greenspace, parkspace or waterfront 3-4 blocks	Nearest public greenspace, parkspace or waterfront within 2 blocks
<b>33. Human illegal activity/safety</b> Serious illegal activity = drug dealing, prostitution, gang activity, property and person violence.	N Incidents of serious illegal activity in past 3 months	N incidents past 3 months	N incidents past 3 months	N incidents past 3 months	<N incidents of serious Illegal activity in past 3 months
<b>34. Walkability/Walk Score</b>	0-19	20-39	40-59	60-79	80-100
<b>OVERALL COMMENTS ON THIS ASSESSMENT (IF ANY):</b>  Please indicate the degree to which the organization/or housekeeping of the unit may have affected your ratings.  Not at all ___ A little ___ Some ___ Quite a bit ___ A lot ___					

Record end time: \_\_\_\_\_